

Patient Communication & Financial Policies

The following are internal policies set in place by Forefront Dermatology, S.C. and its affiliated practices ("Forefront"). Signature is required before services can be provided.

Patient Communications: In Forefront's discretion, information of a confidential nature may be left on your voicemail or answering machine at the preferred number(s) you have provided to Forefront or with a friend or family member who answers the telephone at one of the preferred numbers or at your residence and who can verify your address and date of birth. Such message may include, without limitation, reminders of upcoming scheduled appointments, information regarding your pathology or laboratory tests, billing information, or answers to medical questions you may have inquired about to our staff. Forefront may also communicate with you via e-mail, text message, or post card to your home address provided such method complies with applicable HIPAA communication standards.

Research: I authorize Forefront to contact me regarding any research study in which I may be eligible to participate relating to my care.

Insurance Filing: As a courtesy we will bill your insurance company for charges incurred at our clinic. Please remember your health insurance is a contract between you and your insurance company. Our office will make two attempts to settle any outstanding bill with your insurance company. If your insurance deems a service to be not covered by your insurance plan you agree to be responsible for the balance of this service. Claims not paid by your insurance carrier within 90 days will be considered a non-covered service. We will furnish information required by the insurance company to receive payment. Benefits should be paid directly to the Practice from your insurance company. If your insurance company reimburses you directly for any outstanding amounts due to us, payment will be expected by us within 10 days. I hereby assign to Forefront all my rights and claims for reimbursement under my health insurance policy. I agree to provide information as needed to establish my eligibility for such benefits.

Bad Debt Account Status: I realize that if my account is in bad debt I will be required to pay a **down payment** of \$150.00 prior to my scheduled appointment. In the event that this down payment exceeds the visit cost, the overpayment will first be applied towards any outstanding balance or bad debt balance and any remaining balance will be refunded to you. I realize that if my account is sent to collections, Forefront may also elect to dismiss me as a patient from the practice. If I pay off my bad debt account, my account will be returned to good standing status and I will not be required to make a down payment on future visits unless I am placed into collections again in the future. This provision does not apply to patients who currently have Medicaid health insurance coverage or to patients who are currently under bankruptcy or any other insolvency protection.

Financial Responsibility: A \$35.00 charge will be added for any non-sufficient funds notice from the bank. I understand and agree that I will be responsible for all legal fees and other costs of collection if my account is turned over to an attorney or agency for collection in which case your visit/s with our office may become a matter of public record.

Medicaid Affidavit:

ALL patients must answer →

At this time I, _____ represent and warrant that I

(Print Your Name)

(DO) or **(DO NOT)** have **Medicaid coverage**.

(Circle One - if unmarked, default is a representation that you do not have Medicaid currently. If you are completing this form on a system where you cannot circle one, please inform the staff immediately if you have Medicaid health insurance coverage)

If we find at a later time that you did not provide accurate information above, you will be responsible for the balance of the charges incurred. It is your responsibility to inform our office if you acquire any type of Medicaid coverage at a later time. If you don't provide the updated information to our office you may be responsible for the balance of your bill. Not all locations and providers participate in Medicaid programs. The patient will be responsible for the full amount of services provided when this circumstance is applicable.

Non-insured Patients: Non-insured patients will be charged a **down payment** prior to seeing a provider on the date of service. This is not considered payment in full. The down payments are as follows:

- New patient Office Visit: \$178
- Established Patient Office Visit: \$150
- Excision Visit: \$800
- MOHS Visit: \$1,000

Final charges will be determined after the provider sees the patient and a complete assessment is made. The provider may require payment in full for procedural services prior to rendering such a service. If the balance is paid in full within two weeks from the date of the statement, a 20% discount for cash/check or a 15% discount for credit card will apply. **This discount does not apply to Cosmetic procedures and injectables.**

Co-payments, Co-insurance, Deductible, & Cosmetic Procedures: Payment is due on the date of service prior to seeing the provider. Deductible amounts may be collected prior to the provider completing the service. Payment for a cosmetic procedure is due in full prior to treatment. There are no returns on cosmetic products sold unless such products are defective or, in the opinion of your provider, caused an adverse reaction.

Procedure Pricing

I understand that procedure estimates are only provided in writing. Written estimates must be requested prior to the appointment.

X _____ until revoked
Signature of Patient or Legal Representative **Date of Birth** **Date**

Relationship to Patient

Patient Full Name: _____ Date of Birth: _____

Name of Primary Care Provider or Referring Provider: _____

Past Medical History (circle all that apply)

Anxiety	Hearing Loss
Arthritis	Hepatitis
Asthma	Hypertension (High Blood Pressure)
Atrial Fibrillation (Irregular Heartbeat)	HIV/AIDS
Bone Marrow Transplantation	Hypercholesterolemia (High Cholesterol)
BPH (Enlarged Prostate)	Hyperthyroidism
Breast Cancer	Hypothyroidism
Colon Cancer	Leukemia
COPD	Lung Cancer
Coronary Artery Disease	Lymphoma
Depression	Prostate Cancer
Diabetes	Radiation Treatment
End Stage Renal Disease	Seizures
GERD	Stroke

Other: _____

None
Past Surgical History (circle all that apply)

Appendix Removed	Kidney Biopsy
Mastectomy (Right, Left, Bilateral)	Kidney Removed (Right, Left, Bilateral)
Lumpectomy (Right, Left, Bilateral)	Kidney Stone Removed
Breast Biopsy	Kidney Transplant
Breast Reduction	Ovaries Removed (Right, Left, Bilateral)
Colectomy: Colon Cancer Resection	Endometriosis
Colectomy: Diverticulitis	Ovarian Cancer
Colectomy: Inflammatory Bowel Disease	Prostate Removed
Gallbladder Removed	Prostate Cancer
Coronary Artery Bypass	Prostate Biopsy
Heart Valve Replacement (Mechanical or Biological)	Skin Biopsy
Heart Transplant	Squamous Cell Carcinoma
Knee Replacement (Right, Left, Bilateral)	Melanoma
Hip Replacement (Right, Left, Bilateral)	Spleen Removed
Joint Replacement with last 2 years	Testicle Removed (Right, Left, Bilateral)
	Hysterectomy

Other: _____

None

Patient Full Name: _____ Date of Birth: _____

Skin Disease History (circle all that apply)

Acne	Eczema	Precancerous Moles
Actinic Keratosis	Flaking or Itchy Scalp	Psoriasis
Basal Cell Skin Cancer	Hayfever or Allergies	Squamous Cell Skin Cancer
Blistering Sunburns	Melanoma	
Dry skin	Poison Ivy	

Other: _____

None

Do you wear sunscreen? Yes No If yes, what SPF? _____

Do you tan in a tanning salon? Yes No

Medication Log (list all prescription medications, non-prescription medications, and vitamins you are currently taking daily)

Date	Medication	Dosage	Frequency

Preferred Pharmacy Information

Pharmacy Name	Pharmacy Address	Phone	Fax

Allergies (list all allergies to medications or environmental allergens)

Social History (circle all that apply)

Alcohol Use: None less than 1 drink/day 1-2 drinks/day 3 or more drinks/day

Drug Use: None Drug Use Intravenous (IV) Drug Use

Cigarette Smoking: Never Smoked Quit: Former Smoker Smokes less than daily Smokes daily

Family History (if applicable, list 1st degree relative only - mother, father, brother, or sister)

Malignant Melanoma _____

Breast Disease _____

Congestive Heart Failure _____

Diabetes Mellitus _____

Immune Deficiency Syndrome _____

Psoriasis _____

None

HEIGHT _____

WEIGHT _____

Patient Name (PLEASE PRINT)

Date of Birth**Contracted HMO and PPO Plans**

If our physicians are covered providers in your PPO or HMO plan, any co-pay or deductible is due at the time of service. The balance of your bill will be billed to your insurance, if your HMO requires a referral form from your primary physician; it is your responsibility to have this by the day of your visit. If an appropriate referral is not provided, we cannot bill your insurance and you will be fully responsible for the bill at the time of service.

Minor Patients

All minor patients (less than 18 years of age) must be accompanied by their legal guardian on their first visit. If under the age of 16, the patient may only be seen with a legal guardian present. Surgical or laser procedures as well as any Accutane related visits must have a legal guardian present if the patient is under the age of 18.

Missed Appointments

If you are unable to keep your appointment please notify our office at least 24 hours in advance. Failure to provide 24 hours' notice will result in a no-show charge and will be collected to the extent permitted by law and applicable payor contracts. The no-show fee is \$50 for a Monday-Friday regular medical visit and \$75 for Saturday appointments. The no-show fee is \$75 for a cosmetic consultation and \$100 for a cosmetic procedure. No-show charges are not billable to your insurance.

I acknowledge receipt of these Office Policies.

X

(Signature of Patient or Legal Representative)**Date**

Parents may not sign for children over the age of 18.

If signed by someone other than patient, indicate relationship: _____

Print name _____

(Legal representative)